



DATA SHEET

What's new in Infor EAM version 11.6.1

Infor® EAM 11.6.1 adds more than 120 new features and enhancements, all available for customers on Infor's multi-tenant cloud deployment. The update runs on both desktop and mobile, and includes major upgrades to the former Infor EAM Field Work app (now part of Infor EAM Digital Work Mobile), and Optimized Scheduler. Other customer-driven improvements enhance and streamline functionality and usability across Infor EAM. Detailed documentation is available through Infor Concierge for Infor EAM users.

11.6.1 release highlights



Compatible units

Enforce construction and maintenance standards in Transmission and Distribution (Utilities) via Compatible units



Optimized scheduler

Automatic assignment of work orders and activities based on business requirements and desired outcomes



Calibration

Capture and enforce calibration reading increment, alert tolerance, and other critical ranges at the test point level (Pharma, Utilities)



Asset performance management

Equipment ranking history, decay curve improvements



Digital work mobile app

New digital work apps - mobile requestor, advanced mobile. Updates to field work capabilities



Core product updates

~100 improvements to core EAM capabilities



Transit mobile updates

Deep linking, mass acknowledgements, improved sync administration, support for new checklists and more



Voice of customer

Customer suggested product improvements, and enhancements requests

Infor EAM Core

Introducing Optimized Scheduler

The new EAM Optimized Scheduler module automates the assignment of work orders and activities based on business requirements, desired outcomes, and constraints. By ordering and ranking dispatch plans based on specific priorities, staff skills, crew availability, and worker proximity to their assignment, it streamlines management of large numbers of field employees across wide geographic locations. That scheduling, which used to take hours, can now be done in minutes.

Compatible Units

The new Compatible Units functionality allows users to build a template for project estimation, quotation, approval, and work order generation. While Compatible Units has specific applications to the Electric Utilities/Transmission and Distribution industries, it can also be applied to other industries that face heavy project requirements. Combining labor, materials, tools, costs, resources (internal/ external), and accounting rules (such as FERC), it integrates seamlessly with the Infor EAM Work Order lifecycle process to capture as-built details. In this version, the creation of Federal Energy Regulatory Commission-compliant long-term budget estimates has been streamlined.

Infor Mobile

Infor EAM Digital Work: a brand-new mobile platform

Infor EAM Digital Work is a new mobile platform for Infor EAM which launches with the 11.6.1 release. This new application, which replaces Infor EAM Field Work in the App Store, adds more capabilities and functionality for mobile device users of EAM.

“ Employees that don’t sit at a desk comprise a 2.7 billion-person-strong portion of the global working population... Thirty-three percent of [businesses that are investing in these workers are investing in] productivity increases, 23 percent wanted to improve the employee experience, and 21 percent cited a desire for cost savings.”

VENTUREBEAT

Digital Work provides two new mobility tools, Advanced Mobile and Mobile Requestor, to serve additional user types while providing continued support for Infor EAM Field Work functionality.

Infor EAM Advanced Mobile gives users access to screens and tabs with advanced functionality that would typically be considered desktop-exclusive. With internet and cellular connectivity increasing year over year, and access to mobile devices becoming more prevalent across all organizations, Advanced Mobile aims to be the Infor EAM desktop equivalent on a mobile device.

Infor EAM Mobile Requestor extends Infor EAM mobile capabilities to employees with periodic needs, whether it’s once a week, month, or year. By extending the power and efficiency of EAM to more staff members across the organization, manual and paper processes are eliminated, while data collection is optimized throughout the organization. Mobile Requestor provides access similar to what existing Requestor users would find in EAM’s desktop version.

Product Improvements and Enhancements

Infor EAM Core

Calibration

Infor EAM’s 11.6.1 update improves the capture and enforcement of calibration reading increments, alert tolerance, and other critical ranges at the test point level. Specific fields, such as alert tolerances, have moved from the calibration tab to test point tab, allowing calibration to be conducted across groups of specialized equipment, rather than limited to single devices.

Asset performance management (APM)

As asset management capabilities evolves to asset performance management across industries, Infor EAM 11.6.1 helps leverage EAM data to better report and visualize equipment ranking and asset condition. Users will find a new equipment history ranking tab on Assets/Position/System and other pages, improvements to Decay Curve generation capabilities, and continued improvements to Asset Performance capabilities, allowing easier selection of equipment ranking history for graph/chart visualization purposes.

Infor EAM Optimized Scheduler

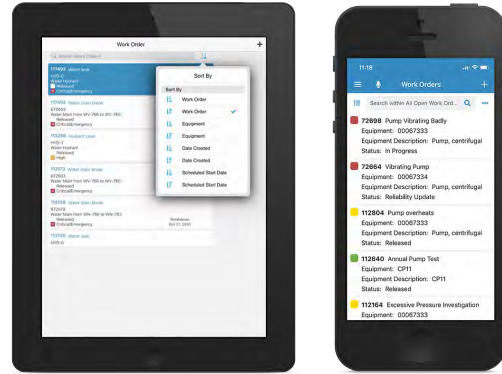


Quickly and efficiently assign employees, crews, and resources to work orders and activities based on business drivers and constraints. Field teams can access daily work priorities on mobile devices and record work order completion on the go.

100+ enhancements to Infor EAM's core solution

- **IDM integration:** EAM can now copy documents associated with Work Orders, Purchase Orders, Assets, and more when the associated entity is copied (similar to when IDM is not integrated).
- **Data Lake schedule setup improvements:** When a Data Lake schedule is created, each table added to the schedule automatically adds all table columns.
- **Documents list tab:** A new Document tab shows not only documents that are directly associated to the record, but also all documents associated from other screens. The new Document tab can also sort and filter all available fields on the screen.
- **Checklist Types:** New checklist types have been added, including Date, Date/Time, and Free Text. These are also available on the Digital Work Mobile App.
- **OpenCAD cross-browser support:** This third-party feature expands support to other browsers in addition to Internet Explorer.
- **Book labor:** This feature adds to the existing Work Order screen, allowing users to select multiple employees when booking labor.

Infor EAM Digital Work



An evolution of the Digital platform for the growth of Infor EAM's mobile capability: Work Orders tracking with real time status on any device.

Infor Mobile

Updates to Infor EAM Mobile for Transit, Fleet, and Manufacture applications make EAM faster and easier to use.

Deep Linking

EAM 11.6.1 allows the use of deep links, which can open the mobile app and bring the user directly to a specific Work Order, Activity, or Equipment. The links are labeled according to which app the user is using and their operating system.

Mass Acknowledgements

A new button in EAM can update all nonconformities that have not been modified manually.

Improved Sync Administration

A new feature called Mobile Auto Sync allows administrators to determine the time intervals between automatic syncing of data to the database. This ability is applied at the user level.

Additional new features

- Support for new checklists to input free text and time information
- Fraction slider allows more precision, accounting for small measurements down to 1/32 inch
- Biometrics login capabilities to save time when accessing the application

Enhancements available on the Digital Work platform (formerly Infor EAM Field Work)

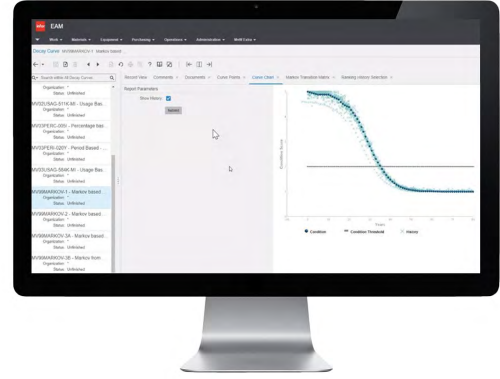
Provide a better experience for operators

- Speech recognition for search lets users quickly jump to screens for ease of navigation
- Push notifications alert users of new activities via mobile
- Biometrics login saves time when accessing the application

More configurable and flexible functionalities

- User-defined grids are now available on mobile to create reportings or other customized capabilities
- Digital Work-specific Menus allow mobile-specific personalized menus
- Additional screen tabs and actions are available such as asset inventory, parts requisitions, and contractor portal

Asset performance capabilities



Easier decay curve generation based and new equipment ranking history tab

Biometric recognition



Login to Infor EAM mobile through face recognition



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